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Technical Service Bulletin

To: NeXGen Service and Help Desk Personnel

**From: Allied Electronics Technical Support**

Date: March 15, 2012

Re: Loading Gilbarco Graphic Files to the NeXGen Controller* via ANDI_DGS

* *For the remainder of this document, the NeXGen controller will be referred to as* **NXG**.

In order to properly and successfully load Gilbarco graphic files to NXG, the following steps are **REQUIRED**:

1) Launch ANDI_DGS and connect to NXG via Ethernet. Note: *Loading graphics via the ANDI_DGS application can **ONLY** be performed via Ethernet. This function is not supported when connected serially.*
2) Click on the ***Utilities*** tab
3) From the ***Utilities*** tab, click on the **CF Access** button under **Firmware Control**
4) When the **CF Access** box appears, refer to the *File Transfer* section in the lower left corner
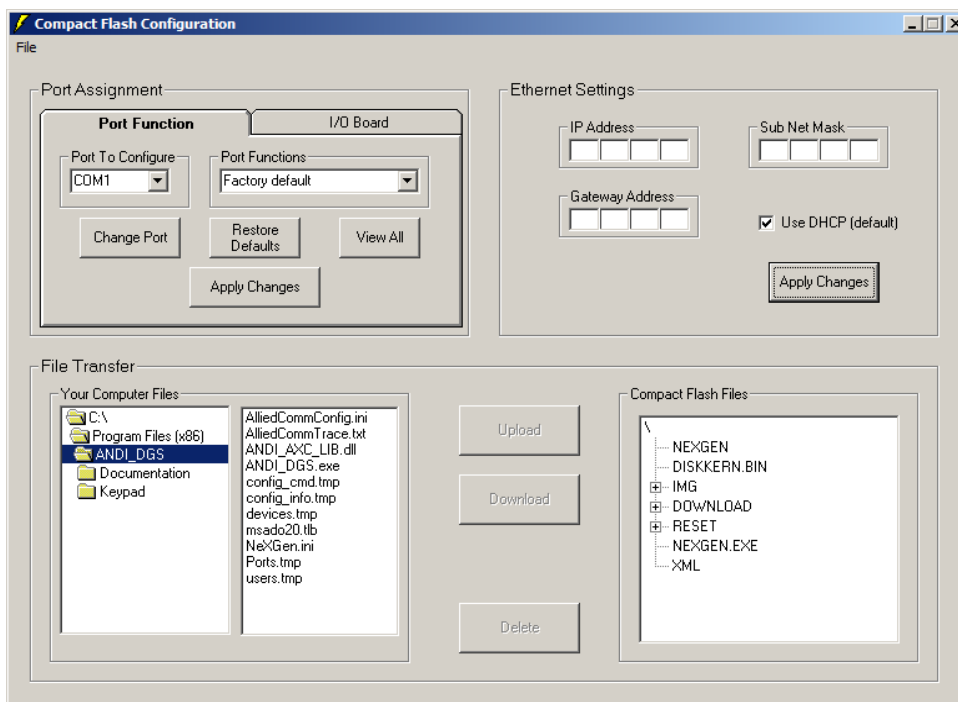
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5) The **Your Computer Files** section on the left displays the folders on the root (C:\) of _YOUR_ PC. The **Compact Flash Files** section on the right displays the contents of NXG's CF. Verify that the directory structure of **Your Computer Files** is EXACTLY how you wish it to appear in the IMG directory on the Compact Flash (CF).

THIS IS CRITICAL! You will be essentially copying files from the root of your machine onto the root of NXG. Refer to the following example of where the path is **\IMG\GILBARCO\GEN** (Generic Gilbarco graphics):
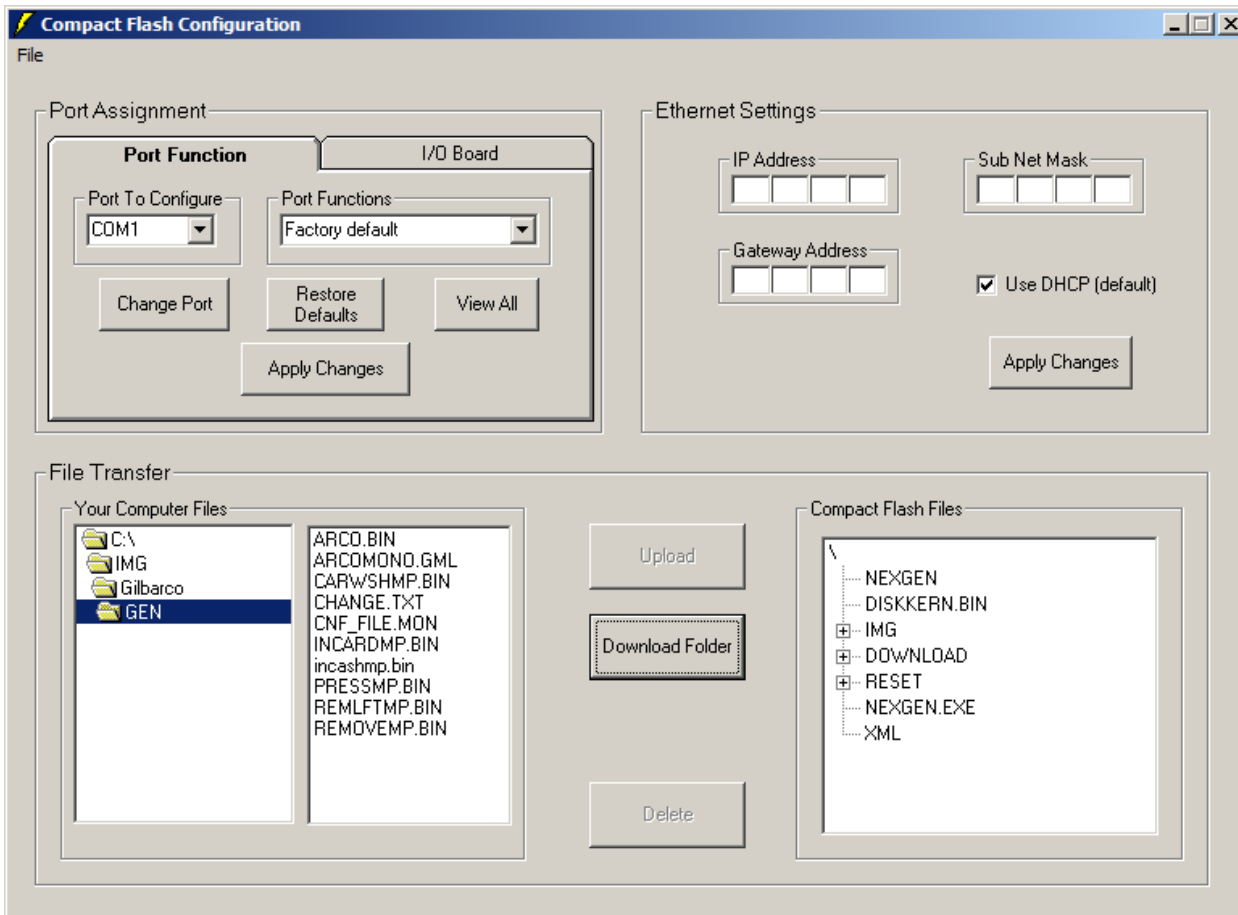
6) Other examples of paths:
    a) **\IMG\GILBARCO\EXXON**
    b) **\IMG\GILBARCO\HUSKY**
7) Click **Download Folder** and click _OK_ when the **Query** box appears. The box will show the path that will be copied from your PC to NXG. Refer to the following example:
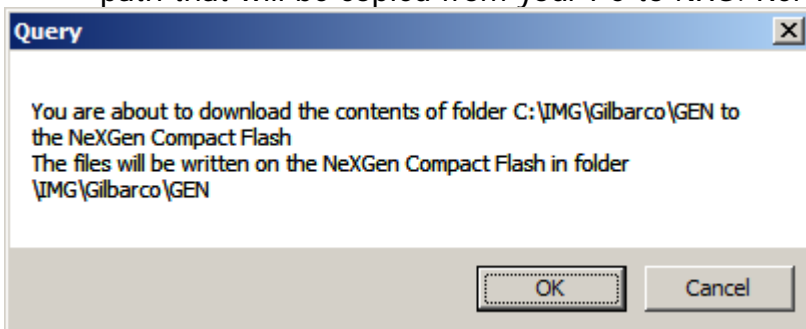
8) At this point, the new graphics are loaded into NXG and the Gilbarco CRINDs should begin re-loading shortly
9) If the graphics do not start loading on the Gilbarco CRINDs, disconnect the CAT 5 cable from port 7 on NXG
10) When the CRINDs display "Please Pay Inside" (about 40 seconds later), re-connect the CAT 5 cable into port 7
11) The Gilbarco CRINDs should start re-loading shortly

Contact Allied Electronics Technical Support with any questions or concerns:

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