



## Technical Service Bulletin

To: NeXGen Service and Help Desk Personnel

From: Allied Electronics Technical Support

Date: November 12, 2013

Re: ANDI\_DGS Error: Invalid Property Value Encountered on Form\_Load

The following error was recently observed upon starting up the ANDI\_DGS application on Windows 7 laptops:

### ***Invalid Property Value Encountered on Form\_Load***

Allied engineering is in the process of addressing this issue in an upcoming version of the ANDI\_DGS utility. In the meantime, please employ the following "workaround:"

- 1) Close the ANDI\_DGS utility.
- 2) Go to the [C:\Program Files \(x86\)\ANDI\\_DGS](C:\Program Files (x86)\ANDI_DGS) on the Windows 7 laptop running the utility and EDIT the *AlliedCommConfig.ini* file.
- 3) A few lines under the [Communications] tag, you will find *CommPort = 1*.
- 4) Modify that entry by replacing "1" with "0" so that the entry now appears as *CommPort = 0*.
- 5) SAVE and close the *AlliedCommConfig.ini* file.
- 6) Launch the ANDI\_DGS utility and confirm that the error no longer appears.

Contact Allied Electronics Technical Support with any questions or concerns:

800-223-3619

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